











AF)	RS Agency and Stakeholders
	■ Parliament – Government
	<ul> <li>Positive experience so far. All Agency's Acts passed</li> </ul>
	<ul><li>Ministries</li></ul>
	<ul> <li>Good cooperation especially during phases of preparing price reviews</li> </ul>
	■ Media
	<ul> <li>So far Agency was 'timid' with media regarding the acts in preparation but a few meetings held with the biggest media representatives explaining the aims and role of regulation</li> </ul>
	3rd ERRA New Commissioner Training Course June 18-20, 2007 – Budapest, Hungary

AE	RS Agency and Stakeholders
	■ Customers
	<ul> <li>See the Agency as a body competent over the issues that that are not within the Agency's scope of work</li> </ul>
	■ Energy entities
	<ul> <li>Not ready to 'embrace' new ways – organisationally and functionally</li> </ul>
	<ul> <li>Lack of understanding of the Agency's role</li> </ul>
	<ul> <li>The Agency doesn't have the authority to penalise energy entities 'misconduct'</li> </ul>
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